








# Michelle McCausland

Web Design & UX Design




## INFO

-  **Name**  
Michelle McCausland
-  **Address**  
Waterford
-  **Phone**  
085 1190587
-  **Email**  
info@mishacreatrix.com
-  **Website**  
mishacreatrix.com

## SOCIAL

-  **Twitter**  
@mishacreatrix
-  **LinkedIn**  
linkedin.com/in/michellemccausland/

## REFERENCES

-  **David Kilkenny**  
Apple Care  
Phone: 086 2476124
-  **Jimmy Denny**  
Accountant  
Phone: 087 6722330
-  Further references available upon request



## WORK EXPERIENCE

### BUSINESS SUPPORT LEAD - APR 2018 - PRESENT

*Errigal Inc, Waterford*

Responsible for the management of the company website. Development of a new corporate website. Management of company social media day to day. UX designer and company user guide creator.

### TECHNICAL SUPPORT CO-ORDINATOR - DEC 2014 - MAR-2018

*Errigal Inc, Waterford*

Management of operations team day to day, assisting with technical customer issues, and project management. Since October 2017 I have become the in-house UX designer and graphic designer. Responsible for ensuring software developed adheres to UX principles and to the company style guide which I created. Also involved in the creation of logos and design assets.

### WEB DESIGN & SOFTWARE DEVELOPMENT INTERN - NOV 2013 - AUG 2014

*DOIT Solutions, Waterford*

Worked with web development team to develop high quality websites. Was part of software development team creating comprehensive pieces of software. Head of social media marketing. Gained experience in dealing with clients on regular basis and providing customer service.

### FREELANCE - WEB DEVELOPMENT & SOCIAL MEDIA - JUN 2013 - NOV 2013

*Seeking new opportunities*

Worked on professional and personal web development projects while continuously upskilling. Took part in a number of online courses in web design, social media marketing and software development. Began blogging and building up an online presence as "MishaCreatrix".



## EDUCATION

### MSC COMPUTING (COMMUNICATION SOFTWARE) - 2016 - Present

*Waterford Institute of Technology (WIT)*

Completed 2 part-time modules - Enterprise Web Development, User Experience & Design - Passed successfully.

### BSC MULTIMEDIA APPLICATIONS DEVELOPMENT - 2010 - 2013

*Waterford Institute of Technology (WIT)*

Completed course with distinction. Average grade 77%

### LEAVING CERTIFICATE - 2010

*Loreto Secondary School, Clonmel, Co. Tipperary*

Achieved 480 points.



## SKILLS

Photoshop	<div style="width: 80%;"></div>	Bootstrap	<div style="width: 70%;"></div>
Illustrator	<div style="width: 60%;"></div>	HTML & CSS	<div style="width: 90%;"></div>
Word	<div style="width: 85%;"></div>	JavaScript	<div style="width: 75%;"></div>
PowerPoint	<div style="width: 80%;"></div>	Php	<div style="width: 85%;"></div>
Excel	<div style="width: 85%;"></div>	mySQL	<div style="width: 80%;"></div>
Balsamiq	<div style="width: 65%;"></div>	React.js	<div style="width: 20%;"></div>
Wordpress	<div style="width: 85%;"></div>		