

Michelle McCausland



WORK EXPERIENCE

BUSINESS SUPPORT LEAD - APR 2018 - PRESENT

Errigal Inc, Waterford

Responsible for the management of the company website. Management of company social media day to day. UI and usability designer. Technical writer responsible for creation of product user guides and other documentation.

TECHNICAL SUPPORT CO-ORDINATOR - DEC 2014 - MAR-2018

Errigal Inc, Waterford

Management of operations team day to day, assisting with technical customer issues, and project management. Since October 2017 I have become the in-house UX designer and graphic designer. Responsible for ensuring software developed adheres to UX principles and to the company style guide which I created. Also involved in the creation of logos and design assets.

WEB DESIGN & SOFTWARE DEVELOPMENT INTERN - NOV 2013 - AUG 2014

DOIT Solutions, Waterford

Worked with web development team to develop high quality websites. Was part of software development team creating comprehensive pieces of software. Head of social media marketing. Gained experience in dealing with clients on regular basis and providing customer service.

FREELANCE - WEB DEVELOPMENT & SOCIAL MEDIA - JUN 2013 - NOV 2013

Seeking new opportunities

Worked on professional and personal web development projects while continuously upskilling. Took part in a number of online courses in web design, social media marketing and software development. Began blogging and building up an online presence as "MishaCreatrix".



EDUCATION

MSC COMPUTING (COMMUNICATION SOFTWARE) - 2016 - Present

Waterford Instistute of Technology (WIT)

Completed 2 part-time modules - Enterprise Web Development, User Experience & Design - Passed successfully.

BSC MULTIMEDIA APPLICATIONS DEVELOPMENT - 2010 - 2013

Waterford Instistute of Technology (WIT)

Completed course with distinction. Average grade 77%

LEAVING CERTIFICATE - 2010

Loreto Secondary School, Clonmel, Co. Tipperary

Achieved 480 points.




SKILLS


Photoshop	<div style="width: 80%;"></div>	Bootstrap	<div style="width: 70%;"></div>
Illustrator	<div style="width: 60%;"></div>	HTML & CSS	<div style="width: 90%;"></div>
Word	<div style="width: 85%;"></div>	JavaScript	<div style="width: 75%;"></div>
PowerPoint	<div style="width: 80%;"></div>	Php	<div style="width: 95%;"></div>
Excel	<div style="width: 90%;"></div>	mySQL	<div style="width: 85%;"></div>
Balsamiq	<div style="width: 65%;"></div>	React.js	<div style="width: 20%;"></div>
Wordpress	<div style="width: 95%;"></div>		

INFO

 **Name**
Michelle McCausland

 **Address**
Waterford


 **Phone**
085 1190587

 **Email**
info@mishacreatrix.com

 **Website**
mishacreatrix.com


SOCIAL


 **Twitter**
@mishacreatrix

 **LinkedIn**
linkedin.com/in/
/michellemccausland/

REFERENCES

 **David Kilkenny**
Apple Care
Phone: 086 2476124

 **Jimmy Denny**
Accountant
Phone: 087 6722330

 Further references
available upon request